

PUBLIC SERVICES BOARD

(Baglan Innovation Centre)

Members Present:

4 March 2020

Neath Port Talbot County Borough Council:

Councillor R.G.Jones, A.Evans, A.Jarrett, K.Jones V.Dale and J.Woodman-Ralph

Abertawe Bro Morgannwg University Health Board:

S.Harrop-Griffiths

Police and Crime Commissioners Office:

M.Brace

South Wales Police:

G.T.Morgan

Mid and West Wales Fire and Rescue Service

R.Thomas, Councillor J.Curtis

NPT CVS:

G.Richards

NPT Homes:

L.Whittaker

Pobl Group:

A.Davies

Coastal Housing Association:

D.Green

Natural Resources Wales:

G.Bown

Town and Community Councils:

T.Jones

NPTC Group of Colleges:

E.Glew

Welsh Women's Aid

M. Chumba (For minute number 3 only)

Apologies:

G.Evans
M.Dacey
E.Woollet
S.Phillips

1. **WELCOME AND INTRODUCTIONS**

Cllr. R.G.Jones welcomed all to the meeting.

2. **MINUTES OF THE NEATH PORT TALBOT PUBLIC SERVICES BOARD HELD ON THE 18 SEPTEMBER 2019 AND THE MINUTES OF THE FUTURE GENERATIONS COMMISSIONERS VISIT HELD ON THE 5 FEBRUARY 2020**

RESOLVED: That the Minutes of the 18 September 2020, be approved with the following amendment.
Page 11 – Transport Feasibility Study. The Study was supported by all partners and not just Neath Port Talbot County Borough Council as stated in the minutes.

The Minutes of the 5 February 2020
(including the visit by the Future Generations Commissioner) be approved.

3. **WELSH WOMENS AID - NATIONAL TRAINING FRAMEWORK**

Board Members received a presentation on the Welsh Women's Aid – National Training Framework.

It was highlighted that the framework was split into 6 groups and PSB members would fall into Group 6 which was Leadership. Group 6 had a strategic role to support improvement in the organisational

response to Violence against Women, Domestic Abuse and Sexual Violence (VAWDASV) by strategy and policy change.

The programme was part of the Social Services and Wellbeing (Wales) Act 2014 and the Wellbeing of Future Generations (Wales) Act 2015. So its implementation is embedded in legislation.

Additionally, Board Members were asked to support the programme by ensuring as Leaders that the following was embedded in the structure of the organisation:

- A culture of zero tolerance to VAWDASV in the workplace.
- VAWDASV policy was in place and staff understand it and feel supported and confident in disclosing experiences.
- Staff are adequately trained to confidently support those affected by VAWDASV within and outside the organisation.

As part of the programme videos had been developed for organisations to encourage staff to view but currently, these numbers are very low, as a result Welsh Government are asking for organisations to support them by encouraging staff to view them. In addition, Welsh Government are trying to build into the system a means of monitoring who is accessing them.

Neath Port Talbot County Borough Council has already established a VAWDASV group with the Assistant Chief Executive and Chief Digital officer as vice chair. An updated strategy was launched in April 2019. Also, the authority sees VAWDASV as a corporate issue and has developed workforce policies to support staff by providing paid safe leave for anyone in these circumstances. In addition, there has been a lot of excellent partnership work to take this forward but there is a lot more work needed.

Discussion took place on the lack of funding from Welsh Government to support organisations take this forward and suggested that Women's Aid identify this as an issue with Welsh Government.

It was highlighted that housing associations/social landlords are not included in the circulation and asked if it could be distributed to organisations outside of public services. Assistant Chief Executive and Chief Digital Officer to circulate information received from Welsh Government to housing associations.

Assistant Chief Executive and Chief Digital Officer to circulate joint strategy to all NPTPSB members.

RESOLVED: Board Members noted the presentation.

4. **PUBLIC SERVICES BOARD - LEAD OFFICER'S REPORT - PROPOSALS FOR THE WAY FORWARD**

The PSB received a presentation on the Lead Officers Report on the Proposals for the Way Forward.

Two meetings had taken place where Lead Officers had looked back across all objectives, what had gone well and where the challenges were. The 6 workstreams were considered as whether they were still fit for purpose.

Some objectives were progressing with others either slow or stalled. Consideration was also given to agency commitment, lack of accurate data and financial resources.

Discussion took place on the lack of funding from the Welsh Government which does not support the legislation it implements. Also, that the focus should be delivering the 6 objectives through 3 pilot areas through a placed based approach.

Board members were supportive of the recommendations contained within the presentation and also noted that organisations own Corporate Plan/Strategies needed to be embedded in a placed based approach.

- RESOLVED:**
1. That the NPTPSB focusses on a placed based approach concentrating on the three agreed pilot areas Sandfields West, Briton Ferry/Melin and the Upper Amman Valley.
 2. That all the well-being objectives feed into the three pilot areas and existing workstreams outside these areas will stand down. All agencies are committed to supporting any work that will develop from the pilot areas.

3. That consideration be given to establishing a dedicated multi agency programme team to drive this work forward. This would need to be addressed collectively as a PSB.
4. That the existing multi-agency Leadership group (with membership changes if necessary) oversees the work and feedback to the PSB.
5. That the Board considers the role of Lead Officers and whether this should change.
6. That a PSB 'Sharing Learning' event be held in the Autumn to ensure effective links between areas and agencies.
7. That the PSB undertakes some Leadership Development around the Public Health model of wellbeing to work towards building literacy around health and well-being into all corporate plans.
8. That the PSB continues to oversee the work around Substance Misuse, Suicide Prevention and when required be responsive to other emerging issues.
9. That opportunities around workforce development be explored which would feed into the "Wellbeing in the Workplace" objective.
10. That Digital Inclusion feeds into the place based approach.

11. That the Green Infrastructure group work develops through the pilot areas but should not be restricted to this. Some of the work to carry on as 'business as usual'.

12. That a new Data and Research Group assists the PSB and the Leadership group by collecting and analysing required data to evidence chosen workstreams.

5. **WELSH AUDIT OFFICE REPORTS - REVIEW OF PUBLIC SERVICES BOARDS - LOCAL GOVERNMENT SERVICES TO RURAL COMMUNITIES**

The report of the NPT PSB Co-ordinator regarding the Wales Audit Office Review of Public Services Boards and the Wales Audit Office NPT Annual Improvement Plan 2018/19 (Local Government Services to rural communities) as detailed in the circulated report.

Discussion took place on the importance of engaging with communities and noted that many of the recommendations contained within the reports had already been met or we are progressing them.

RESOLVED:

1. That Board Members take the report to their organisations for consideration how they would like to take this forward.
2. That outcomes of those discussions be forwarded to the PSB Officer.
3. That the item be put on the agenda for further consideration at the next meeting.

6. **COMMUNITY WEALTH BUILDING**

Item was deferred to the next meeting.

7. **SUBSTANCE MISUSE UPDATE**

Board Members received a verbal update on the progress of the Critical Incident Group (CIG), which was set up to react to the higher than average numbers of deaths due to substance misuse and the associated criminal activity from County Lines.

An action plan was developed on the Swansea Bay footprint and involved both Public Services Boards from Swansea and Neath Port Talbot. Lots of progress has been made with many improvements/changes to the way services are organised. The next phase of work is being considered which would look at the evidence of what interventions had worked and to develop a strategic plan.

Officers attended a recent summit in Glasgow looking at the different approaches taken across the United Kingdom.

Board Members were supportive of the proposal to develop an expert panel that would engage with the Area Planning Board. Also, discussions are taking place with the health board on the proposal to move treatment services to be more integrated.

Police are also looking at their strategy on enforcement. Pushing people towards treatment rather than custody.

Board Members noted the excellent work of the CIG and the positive outcomes that joint working has resulted in and that there were many projects/topics that would benefit from a similar approach. The Leader of NPTCBC has raised joint working with Swansea but to date no response has been received. Joint working has been initiated in regard to Suicide Prevention and the VAWDASV Strategy.

RESOLVED: That the verbal update be noted.

8. **EMERGENCY RESPONSE TO EXTREME WEATHER**

Board Members received a verbal update on the recent emergency as a result of the extreme weather.

A number of properties, roads were affected and staff within Neath Port Talbot County Borough Council, Natural Resources Wales and the Mid and West Wales Fire and Rescue Service worked tirelessly to assist the communities affected. Cllr. R.G.Jones, Leader of NPTCBC thanked all involved in the operation.

RESOLVED: That the verbal update be noted and the Leaders thanks be cascaded to all involved.

9. **DIGITAL STORIES - PREPARATION FOR THE PUBLIC SERVICES BOARD ANNUAL REPORT (PRESENTATION)**

A presentation was given on the Public Services Board Annual Report. The Annual Report has to be published by July 2020 and would include case studies of success stories. The report would be more visual than previous versions and would include more graphics. Board Members were asked to forward items they wanted to include in the draft to the PSB Officer as soon as possible for a final version to be available for consideration at the next meeting.

RESOLVED:

1. That Board Members consider what to include in the draft annual report and forward items to the PSB Officer.
2. That the updated draft report be considered at the next meeting of the PSB.

10. **LOGIC MODEL TRAINING 26 MARCH 2020**

Board Members were asked to nominate representatives to attend the Logic Model Training scheduled for the 26th March 2020 to the PSB Officer.

11. **OLDER PERSON'S ALLIANCE EVENT**

Older Person's Alliance has arranged an event for the 23 April 2020. The event has been arranged to obtain feedback on the older persons objectives. All partners were invited.

CHAIRPERSON